

Important Notice

Disenrollment to Begin for Providers With Inactive NPI Registered with National Plan and Provider Enumeration System (NPPES)

Thank you for being a valued part of the Texas Medicaid provider panel. In accordance with the Texas Medicaid and Healthcare Partnership (TMHP) Provider Manual, providers must have an active NPI to remain active in any Texas state healthcare program. Inactive NPIs will result in immediate disenrollment action by the state which could cause denied claims.

Per TMHP:

- Providers must have an active NPI to remain active in any Texas state healthcare program. Providers should contact NPPES at 800-465-3203 to research and resolve any issues with the NPI status.
- TMHP will reverify the NPI status with NPPES when they release the next NPPES dissemination file, and the payment hold will be end-dated once the NPI is reinstated.
- Any claims and prior authorization requests that are submitted for dates of service on or after the disenrollment date will be denied.

Providers can also refer to the Provider Enrollment and Responsibilities section in the current Texas Medicaid Provider Procedures Manual located at [tmhp.com](https://www.tmhp.com) under *Medicaid Provider Manual* for more information.

Additional information on enrollment can be found at [tmhp.com](https://www.tmhp.com) under *Provider Enrollment* or reach out to providerenrollmentandmanagementsystem@hhs.texas.gov.

We appreciate your partnership in providing quality eye care to Texas Medicaid members in your area.