



### Provider Web Portal (PWP) How to Register



### Navigate to the website below: https://pwp.envolvedental.com/



Returning Users		
Username *		
Password *		
Login		
Forgot your user name or password?		
New User? Register Now		

### From this section, click "Register Now" at the bottom



### There will be 3 account options to choose from: Payee, Location, or Provider accounts

### Select Entity

You can register for the portal as one of the following entities. Select the entity that best fits your role.

#### Payee

Register as a payee if you receive payment for adjudicated claims on behalf of one or more providers and/or locations. As a payee, you will have access to information for all of your associated providers and locations.

#### Payee Registration

#### Location

Register as a location if you are administrative staff for an office or clinic location. As a location, you will bave access to information for all of the providers associated with your physical location.

#### Location Registration

#### Provider

Register as a provider if you work with only your own patients. As a provider, you will have access to your own information.

Provider Registration

# Depending on the type of account, you will need the corresponding Payee ID, Location ID, or Provider ID number generated by Envolve.

- **Payee** accounts will list all <u>locations</u> and <u>providers</u> within the group
  - Location accounts will list all providers within the location
    - Provider accounts will list his/her participating locations



## Complete the registration set-up

- Fill out the information on required to create the online account
- The <u>ID number</u> and <u>name</u> has to match exactly of Envolve's records
- The rest of the information can be completed by the user such as contact information and the username/password

Identifying Information		
Payee ID		
Name		
City		
State		
Zip		
Contact Information		
First Name		
Middle Name		
Last Name		
Email		
Confirm Email		
User Name and Password		
User Name		
Password	No Strength	
	1 alpha character. 1 numeric character. 1 special character (!#,\$,%,* or ~). Cannot contain user name. 8 or more characters.	
Retype Password		

Pavee Registration



## **Registration Complete**

• There will be a confirmation screen right after the account has successfully been created

• Keep in mind that Equal to reveal the Provider, Location, or Payee ID in order to register

 Envolve's Customer Service team can be reached using Toll Free: 855-735-4395 for assistance
Illinois Providers: Please verify Customer Service phone number in your provider manual